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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

90.216.52.197

**Response Started:**

Saturday, September 17, 2011 7:16:29 AM

**Response Modified:**

Saturday, September 17, 2011 7:17:18 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

cookstown

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

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**IP Address:**

81.154.213.42

**Response Started:**

Saturday, September 17, 2011 9:05:59  
AM

**Response Modified:**

Saturday, September 17, 2011 9:09:47  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

11-12 hours

4. If you were transferred, what hospital were you transferred to?

treated at the Causeway

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

admitted to assessment medical ward 18hrs

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

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**IP Address:**

90.216.52.197

**Response Started:**

Sunday, September 18, 2011 6:40:34  
AM

**Response Modified:**

Sunday, September 18, 2011 6:41:31  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

belfast, royal

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

no

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

90.216.52.197

**Response Started:**

Sunday, September 18, 2011 2:49:50  
PM

**Response Modified:**

Sunday, September 18, 2011 2:52:18  
PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

one night

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

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**IP Address:**

81.149.117.123

**Response Started:**

Monday, September 19, 2011 5:57:40 AM

**Response Modified:**

Monday, September 19, 2011 5:58:27 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

10-11 hours

4. If you were transferred, what hospital were you transferred to?

antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

2 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

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**IP Address:**

81.147.137.112

**Response Started:**

Sunday, October 9, 2011 4:59:34 AM

**Response Modified:**

Sunday, October 9, 2011 5:04:37 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

8-9 hours

4. If you were transferred, what hospital were you transferred to?

Royal 7 days later

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

3+ hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

Cookstown District

9. Do you have any comments you would like to add to your experience in A&E

The experience was terrible - 90yrs old attending with broken arm and wrist - 9 hrs of a wait in agony - only to find out 7 days later that it wasn't set right and had to turn round and drive to Royal for reset which took another 7 hrs !!!!!

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.148.60.149

**Response Started:**

Sunday, October 9, 2011 5:24:54 AM

**Response Modified:**

Sunday, October 9, 2011 5:27:41 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?  
Causeway Hospital

2. How were you referred to the A&E Department?

Other

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

no

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

no

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

86.141.110.123

**Response Started:**

Sunday, October 9, 2011 6:30:38 AM

**Response Modified:**

Sunday, October 9, 2011 6:39:00 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Other

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

7-8 hours

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

Wait to long. Misdiagnosed. A&E waiting Area filthy as was clinical assessment area.



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

94.7.24.166

**Response Started:**

Sunday, October 9, 2011 6:49:07 AM

**Response Modified:**

Sunday, October 9, 2011 7:19:15 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

0

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

10mins

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Ballymoney

9. Do you have any comments you would like to add to your experience in A&E

Although my child didn't have to wait long as the children's ward were aware she was coming, it was obvious to me that the A&E and the short stay wards were beyond manic and completely overcrowded. Frail and very ill looking people on trolley beds in the corridors etc, it was blatant to me and actually quite shocking to witness. The staff although doing their best visibly were under severe pressure to cope with the volume of people needing seen to. The setup in itself is an accident waiting to happen.

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**Response Type:**

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**Custom Value:**

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**IP Address:**

194.46.98.127

**Response Started:**

Sunday, October 9, 2011 1:07:58 PM

**Response Modified:**

Sunday, October 9, 2011 1:13:34 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

7-8 hours

4. If you were transferred, what hospital were you transferred to?

Not transferred because no beds available in mid ulster hospital

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

27 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you would like to add to your experience in A&E

This hospital is appallingly overcrowded, patients have to spend the night on trolleys in corridors and even on chairs. The experience was quite dreadful.

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**Response Type:**

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**Collector:**

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**Custom Value:**

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**IP Address:**

194.46.120.134

**Response Started:**

Monday, October 10, 2011 2:58:38 AM

**Response Modified:**

Monday, October 10, 2011 3:03:02 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

no transfer

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

After 24hours on a trolley in A & E I was moved to a CHAIR in the short stay ward for 6 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area to you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

Additional to being on a trolley all night in A & E (very conducive to rest and recovery) there was a room beside us with a freezing draught coming through it. We asked for blankets which took 4 hours to arrive. I had a serious kidney infection and was violently shivering at the best of times! An if not for one very on the ball health care assistant in the department there would have been 8-10 people going an entire day there with no food! I will never be back through the door, think if i crashed into the building I would still asked to go to another hospital

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

86.184.182.3

**Response Started:**

Monday, October 10, 2011 3:16:52 PM

**Response Modified:**

Monday, October 10, 2011 3:23:15 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

no

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

was admitted onto a medical ward and had to stay overnight because they could get anyone to sign a prescription at just after 5pm

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you like to add to your experience in A&E

absolutely horrible that a bed was wasted because of a signature. also as im on a low income and dont drive it cost a small fortune for transport , childminding etc

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**Response Type:**

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**Collector:**

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**Custom Value:**

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**IP Address:**

86.131.255.4

**Response Started:**

Tuesday, October 11, 2011 10:16:04  
AM

**Response Modified:**

Tuesday, October 11, 2011 10:17:28  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

wasn't in it

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

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**Collector:**

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**Custom Value:**

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**IP Address:**

86.141.110.123

**Response Started:**

Tuesday, October 11, 2011 11:57:49  
AM

**Response Modified:**

Tuesday, October 11, 2011 12:04:11  
PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Other

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

RVH Belfast

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

6+ hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Mid Ulster

9. Do you have any comments you would like to add to your experience in A&E

it was a terrible experience. was admitted after being in a serious car accident. was left for hours on a trolley with no medical attention or a drink of water. Staff was rough with me (I had broken bones) Doctor who treated me was very rude. My x-rays were misread! i was meant to be transferred to the RVH at 11pm on the night i was brought into A&E i didnt get to the RVH until 9am the next morning! Terrible place! i would get treated better in a war zone area!

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

81.156.243.39

**Response Started:**

Tuesday, October 11, 2011 1:08:35 PM

**Response Modified:**

Tuesday, October 11, 2011 1:11:41 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

royal

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

4-5 hrs

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

bring back magherafelt mid ulster hospital and a&e

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

85.210.220.57

**Response Started:**

Tuesday, October 11, 2011 1:30:56 PM

**Response Modified:**

Tuesday, October 11, 2011 1:32:50 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

N/A

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

3 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

7

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you you like to add to your experience in A&E

The staff were lovely but you could tell they were all very much under staffed



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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

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**IP Address:**

90.220.47.5

**Response Started:**

Tuesday, October 11, 2011 1:49:59 PM

**Response Modified:**

Tuesday, October 11, 2011 1:58:37 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

wasn't transferred my son was admitted to A2

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

My son was transferred to A2 for two days.

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

Antrim

9. Do you have any comments you would like to add to your experience in A&E

Staff were very pleasant but felt for those patients who had come from further a field than Antrim on their own and had been waiting longer than us specially the elderly. It's a long time to wait but to be on your own, surrounded by strangers and in pain can not be pleasant..

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.152.142.240

**Response Started:**

Tuesday, October 11, 2011 2:07:00 PM

**Response Modified:**

Tuesday, October 11, 2011 2:21:44 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

Not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

2 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

4

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you would like to add to your experience in A&E

Same doctors and nurses were trying to work with different patients at the same time, which led to breakdown in communication. It didn't help when a drunk man confronted a nurse while I was lying beside an elderly woman. It was quite scary and it deeply distressed me as if I hadn't enough to deal with. Very overcrowded, people laying on trolleys and I was thinking how have we reached this stage. I spoke to a couple of people and some had been waiting 12 to 16 hours to be seen. As my G.P. referred me quickly because of my symptoms, I could have waited all night, as I have done on previous occasions. It's not the staff's fault, they are overloaded with patients.

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

90.216.141.239

**Response Started:**

Wednesday, October 12, 2011 9:36:08 AM

**Response Modified:**

Wednesday, October 12, 2011 9:42:13 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Other

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

child transferred to childrens ward

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

na

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

cookstown

9. Do you have any comments you you like to add to your experience in A&E

referred by police for a child in harm, when we got there no one knew about the referral. after waiting to go into the a&e she was placed inside one of the cubical s, there was no bed, there were seats were other sick children we at with their parents. A couple of toys were sharing a trolley with medical equipment. She was examined in the photo copying room, sent back to the seats of the cubical for another few hours. Then taken to the office in the short stay ward to see doctor again as there was no room in the A&E, had to wait at the seat outside the short stay ward for 2 hours until finally having the child admitted. It is an absolute disgrace that a child who was emotionally and medically suffering was treated in this manner

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

90.216.141.239

**Response Started:**

Wednesday, October 12, 2011 10:08:37 AM

**Response Modified:**

Wednesday, October 12, 2011 10:14:38 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

over night

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

i was put in a bay with an elderly lady who proceeded to remove her clothes i had to keep getting out of my bed to cover her up as there were three teenage boys using their phones and pointing them at her .,when i said to the nurse about this i was moved to another area which i can only say was not designed to hold beds as there were no alarms in the room.it would have been better if they had moved the old lady to a safer area

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

86.131.176.142

**Response Started:**

Wednesday, October 12, 2011 10:36:34 AM

**Response Modified:**

Wednesday, October 12, 2011 10:38:13 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

Wasn't transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

a few hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
(Web Link)

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**Custom Value:**

*empty*

**IP Address:**

86.154.214.118

**Response Started:**

Wednesday, October 12, 2011 10:36:19 AM

**Response Modified:**

Wednesday, October 12, 2011 10:39:41 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

No Response

4. If you were transferred, what hospital were you transferred to?

no

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

3hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
(Web Link)

[Edit Response](#) [Delete](#)

**Custom Value:**

*empty*

**IP Address:**

86.159.174.253

**Response Started:**

Wednesday, October 12, 2011 10:37:22 AM

**Response Modified:**

Wednesday, October 12, 2011 10:41:19 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

2-3 hours

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

hour

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

cookstown

9. Do you have any comments you you like to add to your experience in A&E

to many patients cant cope

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

86.156.230.124

**Response Started:**

Wednesday, October 12, 2011 10:39:21 AM

**Response Modified:**

Wednesday, October 12, 2011 10:42:40 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

7-8 hours

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you you like to add to your experience in A&E

staff fantastic just time waiting



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

90.216.141.239

**Response Started:**

Wednesday, October 12, 2011 10:25:41 AM

**Response Modified:**

Wednesday, October 12, 2011 11:00:23 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

As i was a health care worker my-self and i knew the hospital system i knew where i could access drinks of water or juice, for my elderly father who has vascular dementia. As staff were under a lot of pressure and stress with the amount of patients arriving at A+E. I felt it was like a cattle market or organised chaos. My father was sent for a scan as he had hit his head we had to bypass mid-ulster where we went first and they have a scanner but because of the new rule laid out by the N.H.T. the journey on to Antrim caused my father more stress as i know due to experience with working with him. Stress regarding my father's condition can have an effect on his behaviour which can make him aggressive, FOOD needs to be provided to people waiting more than four hours, or at least be able to be purchased the staff need to be more aware of the conditions they are dealing with. He went there with a physical condition ie: minor head injury which i felt could have been treated in mid-ulster hospital which was a scan.

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

194.46.7.226

**Response Started:**

Thursday, October 13, 2011 4:32:29  
AM

**Response Modified:**

Thursday, October 13, 2011 4:33:51  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

Antrim Area Hospital

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

5 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

8

8. What District Council Area do you live?

Ballymena

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

89.105.29.26

**Response Started:**

Thursday, October 13, 2011 4:30:54  
AM

**Response Modified:**

Thursday, October 13, 2011 6:44:13  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

7-8 hours

4. If you were transferred, what hospital were you transferred to?

N/A

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

7 to 8 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

Not only was I and a 4 year old kept waiting for this length of time, but it was also blocking a bed for another child that may have possibly been ill, when it was determined that my little boys illness wasnt serious we should have been discharged instead of being kept there until after 1 in the morning, it was ridiculous!

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.163.27.252

**Response Started:**

Thursday, October 13, 2011 8:04:26  
AM

**Response Modified:**

Thursday, October 13, 2011 8:06:10  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

4 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

disgrace! magherafelt sitting empty! disgusting!!!!

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

78.146.80.217

**Response Started:**

Thursday, October 13, 2011 8:05:38  
AM

**Response Modified:**

Thursday, October 13, 2011 8:07:45  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Minor Injury Unit Mid Ulster

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

magherafelt

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

12 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

cookstown

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

94.7.83.192

**Response Started:**

Thursday, October 13, 2011 8:18:48  
AM

**Response Modified:**

Thursday, October 13, 2011 8:27:59  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Minor Injury Unit Whiteabbey

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

was told i mite have to be transferred to coleraine becauause there were no surgical beds available but one became available and i stayed in antrim.

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

was waiting in minor injuries reception 3-4 hrs then taken to majors for approx 1hr then to a ward c6 wer i spent last nite after having an operation, the staff were brilliant but seemed to be under severe pressure.

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area to you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

they were understaffed and overworked think some measures need to be taken to ease the congestion before something serious happens and the staff get blamed.

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

85.211.167.43

**Response Started:**

Thursday, October 13, 2011 8:34:44  
AM

**Response Modified:**

Thursday, October 13, 2011 8:37:05  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

5-6 hours

4. If you were transferred, what hospital were you transferred to?

na

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

6 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

cookstown

9. Do you have any comments you you like to add to your experience in A&E

2 many to deal with down ther, may b a little under staffed

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

81.159.124.97

**Response Started:**

Thursday, October 13, 2011 9:01:14  
AM

**Response Modified:**

Thursday, October 13, 2011 9:06:45  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

Not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

Eight hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

7

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you would like to add to your experience in A&E

Seen a doctor right away but had to wait eight hours before I could leave and only because I was lying on a trolley bed waiting on a dr to come back to discharge me. I had to ask nurse to check if I could go home as I needed no further treatment



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

109.151.53.32

**Response Started:**

Thursday, October 13, 2011 10:24:15  
AM

**Response Modified:**

Thursday, October 13, 2011 10:26:19  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

None

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

Over night

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

7

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

81.132.87.221

**Response Started:**

Thursday, October 13, 2011 10:48:39 AM

**Response Modified:**

Thursday, October 13, 2011 10:57:00 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

7-8 hours

4. If you were transferred, what hospital were you transferred to?

No

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

No

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you would like to add to your experience in A&E

The staff are working with more people and less staff they are working to the best of their ability. I believe I would have been admitted but there were no beds and I had been sitting waiting on a bed for 5 hours as I was taking a stroke. She was sitting on a hard plastic chair in a hallway. I then had to come and complete tests a few weeks later and my results showed I had taken a stroke. I believe if I had been admitted and dealt with a lot of health problems would have been discovered sooner. Magherafelt A&E needs to return to full service to take the pressure off.

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

90.216.163.168

**Response Started:**

Wednesday, October 19, 2011 12:14:31 PM

**Response Modified:**

Wednesday, October 19, 2011 12:16:37 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

na

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

na

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you you like to add to your experience in A&E

It is a joke

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

109.149.43.55

**Response Started:**

Wednesday, October 19, 2011 11:59:25

PM

**Response Modified:**

Thursday, October 20, 2011 12:07:38

AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

stayed in antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

over nite

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

tyrone

9. Do you have any comments you would like to add to your experience in A&E

i was sent down to the hos with my 10 month old twins only one was not well and we were there over 5 hours, in a side ward, i were not even offered a drink of water 4 kids and i had to ask one of the nurses would it be pos to get my children something to eat i was told were the canteen was. they never offered to even get me anything and i was there on my own with my twins. it was far to busy and they were nit able to give the rite care to each child. i was not happy with my experience in A & E at all.

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

81.149.117.123

**Response Started:**

Thursday, October 20, 2011 6:09:44  
AM

**Response Modified:**

Thursday, October 20, 2011 6:15:57  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

5-6 hours

4. If you were transferred, what hospital were you transferred to?

stayed in antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

over night - then transferred into ward where there were no beds, i was just pushed beside a wall, a curtain put around me.

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

I never felt as degraded in my life with the experience I had, i had to sit on chairs outside the short stay beds as there was no room to admit me, when i was admitted to the short stay ward in the bed to the right of me was a man. there were also other men walking in and out of the area attached to monitors and drips. I never seen the consultant who was supposed to see me in the morning, O.Dornan, instead i was taken to the main wards and pushed beside the wall, the place was at bursting point. I had no alarm, no table to put a jug of water and had a bed pan but as the curtain only went partially around the bed i refused to use it. I relapsed after my treatment in Antrim as they made a mistake, I had to go back to hospital some time later and refused to go to Antrim instead i went to Causeway Hospital which looked far cleaner, and not as packed with patients. I got the right treatment at Causeway and quickly I cannot fault the Causeway experience but the Antrim experience I never will see again as I will never be back in the building.

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

82.8.51.233

**Response Started:**

Saturday, October 22, 2011 7:40:30 AM

**Response Modified:**

Saturday, October 22, 2011 7:41:54 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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[Edit Response](#) [Delete](#)

**Custom Value:**

*empty*

**IP Address:**

82.8.51.233

**Response Started:**

Saturday, October 22, 2011 7:42:06 AM

**Response Modified:**

Saturday, October 22, 2011 7:43:48 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Causeway Medical Assessment Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

About 6 hours then transferred to coronary care unit

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

8

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.157.2.181

**Response Started:**

Sunday, October 23, 2011 7:06:29 AM

**Response Modified:**

Sunday, October 23, 2011 7:08:28 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

one night

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

Antrim

9. Do you have any comments you you like to add to your experience in A&E

Very well looked after at all times



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

81.132.198.151

**Response Started:**

Monday, October 24, 2011 12:48:31  
AM

**Response Modified:**

Monday, October 24, 2011 12:52:43  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

2-3 hours

4. If you were transferred, what hospital were you transferred to?

I was not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

nil

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Ballymena

9. Do you have any comments you would like to add to your experience in A&E

I went to A&E by ambulance at 10pm I left at 4am not having been seen by a doctor. I had just had major surgery on the Monday this was Thursday

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

95.145.142.163

**Response Started:**

Tuesday, November 1, 2011 1:58:51 PM

**Response Modified:**

Tuesday, November 1, 2011 2:04:26 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

N/A

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

N/A

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

Antrim

9. Do you have any comments you would like to add to your experience in A&E

The staff in antrim area hospital A&E department work very hard and do their best with every patient who enters their department...I entered the department with my child and I was seen by nurse and doctor and sent home again within 40mins.

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.131.107.12

**Response Started:**

Wednesday, November 9, 2011 5:22:01 AM

**Response Modified:**

Wednesday, November 9, 2011 5:27:04 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

10-11 hours

4. If you were transferred, what hospital were you transferred to?

no

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

no

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you would like to add to your experience in A&E

bring back our a&e at mid ulster and show us you have a brain. you are in a position to deliver a safe health care system and you have made it unsafe, this is all your fault, you will not be happy until everyone in mid-ulster is dead.

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.165.152.139

**Response Started:**

Sunday, November 13, 2011 11:22:28  
AM

**Response Modified:**

Sunday, November 13, 2011 11:23:35  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

40 minutes

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

9

8. What District Council Area do you live?

coleraine

9. Do you have any comments you would like to add to your experience in A&E

excellent care

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

201.236.222.90

**Response Started:**

Tuesday, November 15, 2011 6:33:04 PM

**Response Modified:**

Tuesday, November 15, 2011 6:33:05 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

qwfw1O <a href="http://aztbxqodukph.com/">aztbxqodukph</a>,  
[url=http://wxfhoczywjzr.com/]wxfhoczywjzr[/url], [link=http://dypetqrqhjxn.com/]dypetqrqhjxn[/link],  
http://ubaijulzcqnb.com/

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Causeway Medical Assessment Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

qwfw1O <a href="http://aztbxqodukph.com/">aztbxqodukph</a>,  
[url=http://wxfhoczywjzr.com/]wxfhoczywjzr[/url], [link=http://dypetqrqhjxn.com/]dypetqrqhjxn[/link],  
http://ubaijulzcqnb.com/

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

qwfw1O <a href="http://aztbxqodukph.com/">aztbxqodukph</a>,  
[url=http://wxfhoczywjzr.com/]wxfhoczywjzr[/url], [link=http://dypetqrqhjxn.com/]dypetqrqhjxn[/link],  
http://ubaijulzcqnb.com/

9. Do you have any comments you you like to add to your experience in A&E

qwfw1O <a href="http://aztbxqodukph.com/">aztbxqodukph</a>,  
[url=http://wxfhoczywjzr.com/]wxfhoczywjzr[/url], [link=http://dypetqrqhjxn.com/]dypetqrqhjxn[/link],  
http://ubaijulzcqnb.com/

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

81.149.117.123

**Response Started:**

Thursday, November 17, 2011 4:50:32  
AM

**Response Modified:**

Thursday, November 17, 2011 4:54:13  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

2-3 hours

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

0

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

There was heavy snow and I had to wait for an ambulance for 4 hours, was taken to Causeway as previous treatment I had got at Antrim was botched, spine tap. The fluid was leaking into my spine. Treatment at Causeway was far better than Antrim

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

109.150.106.61

**Response Started:**

Saturday, November 19, 2011 7:40:47 AM

**Response Modified:**

Saturday, November 19, 2011 7:59:03 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

i was addmitted in2 antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

approx 2hrs then moved up till the wards

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you you like to add to your experience in A&E

i was addmitted in 2 hospital on sat appendix out on the sunday home on the monday. i understand that the nurses were very very busy but some off the tried there best 2 do the basic care, the saying get plenty off rest in the hospital is 24 hrs aday u will never rest in there. i feel 4 the nurses the pressure there under.

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.162.108.199

**Response Started:**

Sunday, November 20, 2011 12:37:48 PM

**Response Modified:**

Sunday, November 20, 2011 12:41:46 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

2-3 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you would like to add to your experience in A&E

I had to go for a chest x-ray and they forgot about me while waiting in the small changing room at side of x-ray room. This was very stressful as i was having breathing difficulties



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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.143.60.210

**Response Started:**

Thursday, December 1, 2011 2:00:49 PM

**Response Modified:**

Thursday, December 1, 2011 2:02:31 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

na

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

na

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

down

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

193.61.167.71

**Response Started:**

Wednesday, December 14, 2011  
4:44:54 AM

**Response Modified:**

Wednesday, December 14, 2011 4:46:53  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

5-6 hours

4. If you were transferred, what hospital were you transferred to?

not transferred

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

not admitted to these wards

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

6

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you would like to add to your experience in A&E

Although I had to wait a long time the staff I dealt with were very nice

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**Response Type:**

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**Custom Value:**

*empty*

**IP Address:**

81.159.203.155

**Response Started:**

Wednesday, January 18, 2012 11:10:25 AM

**Response Modified:**

Wednesday, January 18, 2012 11:13:11 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

N/A

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

couple of hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Antrim

9. Do you have any comments you would like to add to your experience in A&E

The Nurses and Doctors are worked off their feet. They are not the problem. Shortage of beds is the issue.

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

81.156.58.225

**Response Started:**

Wednesday, January 18, 2012 11:16:11 AM

**Response Modified:**

Wednesday, January 18, 2012 11:25:35 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

Father admitted to Antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

Overnight +++++

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Ballymena

9. Do you have any comments you would like to add to your experience in A&E

I have sent in a complaint to Antrim . Father fell and had head injury . Lay on trolley from 10 pm on a Monday night in a& e until 9 am sat in short stay in chair recliner .. Waiting for ct scan. He got scan about 11 am tues . He had bleed in brain and was admitted to hospital after I was advised to urgently contact my family . He died in Antrim on sat 20 th August. I have compared it to a scene from tv prog mash .

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

81.141.116.134

**Response Started:**

Wednesday, January 18, 2012 11:16:25 AM

**Response Modified:**

Wednesday, January 18, 2012 11:29:41 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

was not transfered

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

was not in short stay ward

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

magherafelt

9. Do you have any comments you would like to add to your experience in A&E

waiting on a bed was the worst ..arrived a 7.30pm didn't get a bed till around 2.30 am ....although i must point out that the nurses were great was there for 11 days then sent home no better than i was when i was admitted am still sick and vomiting am on change of treatment if it doesnt work i have to be readmitted which means me having to go through the A&E procedure again ....which i dread as i am still vomiting ...SHAME sick people have to be treated like this ...i should not have been discharged in the first place but it's the same old story ...SHORTAGE OF BEDS ....

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**Response Type:**

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**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

94.169.234.126

**Response Started:**

Wednesday, January 18, 2012 11:19:14 AM

**Response Modified:**

Wednesday, January 18, 2012 11:30:35 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

6-7 hours

4. If you were transferred, what hospital were you transferred to?

None

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

NA

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Magherafelt

9. Do you have any comments you would like to add to your experience in A&E

I have been to Antrim A&E with two elderly people who had sustained minor head injuries and had to wait in total seven hours in one attendance to be seen. The MIU in Mid Ulster was closed so really defets the purpose of the MIU. I have seen people lying on trollies, sitting on chairs being treated in the corridor and even people lying on the floor. One question I would love to ask, how is this justified when managerial jobs are being created, Support Services have a new assistant manager post made, along with a general manager post, Even the Acting Director of Support Services had a new post made for her in Ballymena. Enough is Enough put the money into patient care and cut the management

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

86.136.177.107

**Response Started:**

Wednesday, January 18, 2012 11:31:41 AM

**Response Modified:**

Wednesday, January 18, 2012 11:41:09 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

n a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

Stayed in A&E on a trolley for 22 hours - a 77 year old man. With No blanket and I had pneumonia

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

South Derry

9. Do you have any comments you would like to add to your experience in A&E

I don't blame the staff - when they could see me they were very nice. I was brought in by ambulance with Heart Failure at 4pm and Acute Pneumonia. I was seen by a heart doctor at 12am. I spent the night on a trolley in a corridor, my daughter with me, she asked for a blanket for me as it was very drafty and they said there was none, My daughter had to threaten to STEAL one off another patient to get one. I lay on a trolley all night and the next morning I was discharged even though my blood pressure was so high (the nurse thought the machine was broke and tested it with another it was that high) and my heart rate was over 120. The reason why I was discharged was clearly because they had no bed. I was number 7 on the bed queue and then I was number 25 as there had been more urgent cases in. For elderly who have no one to look after them like my daughter did for me - god help them. My daughter ended up helping others in the corridor who were also on trolleys get their things, helped them in and out of bed to get to the bathroom, helped them with their breakfast and rang their families for them. Nurses just hadn't time to do this. I worry that at 77 years of age, where do I go when I take sick again? I told my daughter that if she made me stay any longer that I would be dead. The fact that Antrim is what we are faced with if we take sick scares the life out of me.

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

109.148.205.88

**Response Started:**

Wednesday, January 18, 2012 11:36:43 AM

**Response Modified:**

Wednesday, January 18, 2012 11:41:56 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

5-6 hours

4. If you were transferred, what hospital were you transferred to?

no

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

I was admitted to a ward

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

The staff have a really tough job, they are doing the best they can with the resources available. But the waiting time to be seen, then the even longer waiting time for a bed is just a disgrace. The whole experience was a nightmare, the place is just caotic, an accident waiting to happen. Re-open the Mid-Ulster Hospital please!



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

92.8.156.52

**Response Started:**

Wednesday, January 18, 2012 11:50:16 AM

**Response Modified:**

Wednesday, January 18, 2012 11:55:03 AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Other

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

Belfast

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

4 weeks

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

Co Tyrone

9. Do you have any comments you would like to add to your experience in A&E

The nurses in Antrim did not tell myself or children that I had MRSA which could have been easily passed onto other vulnerable families members. My lips were so dry and my lips were stuck together my son had to ask for cotton buds so that he could stop my lips sticking together. My children also bought me new pyjamas (9) pairs and when they visited I was wearing old shirts and bottoms. They asked why I was not wearing my pyjamas nurse said because he has NONE found out the nurses were handing my pyjamas out to other people but not me. DISGRACEFUL

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.136.177.81

**Response Started:**

Wednesday, January 18, 2012 12:28:08 PM

**Response Modified:**

Wednesday, January 18, 2012 12:32:54 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

none

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

none

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

cookstown

9. Do you have any comments you would like to add to your experience in A&E

staff over worked and see n people laying in trolleys is a joke get the mid ulster hospital opened we need it

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.137.61.46

**Response Started:**

Wednesday, January 18, 2012 1:17:06 PM

**Response Modified:**

Wednesday, January 18, 2012 1:18:57 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Doctor On Call

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

12 hours +

4. If you were transferred, what hospital were you transferred to?

KEPT IN ANTRIM

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

1 DAY

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

1

8. What District Council Area do you live?

MAGHERAFELT

9. Do you have any comments you like to add to your experience in A&E

WOT A JOKE ANTRIM HOSPITAL

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

81.99.65.66

**Response Started:**

Wednesday, January 18, 2012 1:41:20 PM

**Response Modified:**

Wednesday, January 18, 2012 1:43:13 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

4

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

Antrim

9. Do you have any comments you you like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

Web Link  
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**Custom Value:**

*empty*

**IP Address:**

86.154.22.86

**Response Started:**

Wednesday, January 18, 2012 1:41:10 PM

**Response Modified:**

Wednesday, January 18, 2012 1:48:11 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

None

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

N/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

Coleraine

9. Do you have any comments you would like to add to your experience in A&E

Excellent treatment for my daughters fractured arm .

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.159.241.174

**Response Started:**

Wednesday, January 18, 2012 1:46:40 PM

**Response Modified:**

Wednesday, January 18, 2012 1:47:54 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Causeway Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

0-1 hour

4. If you were transferred, what hospital were you transferred to?

n/a

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Causeway Medical Assessment Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

n/a

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

coleraine

9. Do you have any comments you would like to add to your experience in A&E

a lot of time wasters abo

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*Empty*

**IP Address:**

81.147.123.119

**Response Started:**

Wednesday, January 18, 2012 2:09:52 PM

**Response Modified:**

Wednesday, January 18, 2012 2:12:19 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

3-4 hours

4. If you were transferred, what hospital were you transferred to?

N.A.

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

Antrim Short Stay Ward

6. How long did you stay in the short stay ward, or medical assessment unit?

2 hours

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

5

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you would like to add to your experience in A&E

The staff were brilliant. Thorough and knowledgeable but tired and under pressure.

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*Empty*

**IP Address:**

86.180.110.124

**Response Started:**

Wednesday, January 18, 2012 3:02:11 PM

**Response Modified:**

Wednesday, January 18, 2012 3:04:13 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via own transport

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

1-2 hours

4. If you were transferred, what hospital were you transferred to?

na

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No Response

6. How long did you stay in the short stay ward, or medical assessment unit?

2 hrs

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

10

8. What District Council Area do you live?

newtownabbey

9. Do you have any comments you would like to add to your experience in A&E

my daughter had no privacy



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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.157.193.161

**Response Started:**

Wednesday, January 18, 2012 4:41:48 PM

**Response Modified:**

Wednesday, January 18, 2012 4:44:22 PM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?  
Antrim Area Hospital
2. How were you referred to the A&E Department?  
Self referral via ambulance
3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?  
2-3 hours
4. If you were transferred, what hospital were you transferred to?  
None
5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?  
No
6. How long did you stay in the short stay ward, or medical assessment unit?  
Na
7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?  
1
8. What District Council Area do you live?  
Antrim
9. Do you have any comments you would like to add to your experience in A&E  
Yes sent man home who died 12 days later cause they misdiagnosed a heart attack for flu

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

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**IP Address:**

82.132.242.169

**Response Started:**

Thursday, January 19, 2012 3:51:50  
AM

**Response Modified:**

Thursday, January 19, 2012 3:55:03  
AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

Self referral via ambulance

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

Antrim

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

4 days

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

2

8. What District Council Area do you live?

Ballymena

9. Do you have any comments you would like to add to your experience in A&E

No Response

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**Response Type:**

Normal Response

**Collector:**

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**Custom Value:**

*empty*

**IP Address:**

86.166.17.156

**Response Started:**

Thursday, January 19, 2012 4:15:21

AM

**Response Modified:**

Thursday, January 19, 2012 4:46:49

AM

1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

Antrim Area Hospital

2. How were you referred to the A&E Department?

GP

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

4-5 hours

4. If you were transferred, what hospital were you transferred to?

N/A

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

No

6. How long did you stay in the short stay ward, or medical assessment unit?

N/A

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

3

8. What District Council Area do you live?

Cookstown

9. Do you have any comments you would like to add to your experience in A&E

Waiting room was very over-crowded. No privacy, I was taken to a room for an ECG, got it done and they never came back and Re-sus was calling for me, communication breakdown. After getting to Re-sus again overcrowded, cramming people into small spaces. Then wheeled into the corridor and lay on a trolley, there was a queue of people lying on trolleys in front of me and when you're unwell it doesn't help. Then taken to a cubicle sharing with someone else, no privacy, no space and had to witness a man with alcohol consumed verbally abusing nursing staff, he entered my cubicle arguing and being aggressive towards a female nurse, this really distressed me, security was called but it was out of order, that type of behaviour puts strain on the doctors and nurses and upsets patients. As I am afraid of violence and with staff seeing my distress I believed they tried to see to me more quickly, I would probably have ended up lying longer, I was never so glad to get out of a hospital. The staff were brilliant, they were rushed off their feet and did their best. Mid-Ulster is very much missed and it's so sad to see the health service plunging into complete despair.

### 1. Have you used the A&E at Antrim Area Hospital or Causeway Hospital within the last 12 months?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
Antrim Area Hospital	<div><div></div></div>	85.1%	57
Causeway Hospital	<div><div></div></div>	14.9%	10
		answered question	67
		skipped question	0

### 2. How were you referred to the A&E Department?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
Self referral via own transport	<div><div></div></div>	31.3%	21
Self referral via ambulance	<div><div></div></div>	14.9%	10
GP	<div><div></div></div>	23.9%	16
Doctor On Call	<div><div></div></div>	19.4%	13
Minor Injury Unit Mid Ulster	<div><div></div></div>	1.5%	1
Minor Injury Unit Whiteabbey	<div><div></div></div>	1.5%	1
Other	<div><div></div></div>	7.5%	5
		answered question	67
		skipped question	0

3. How long did you wait to see triage nurse, get treated and be discharged or admitted to the hospital, or transferred to a different hospital?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
0-1 hour	<div><div></div></div>	18.2%	12
1-2 hours	<div><div></div></div>	9.1%	6
2-3 hours	<div><div></div></div>	6.1%	4
3-4 hours	<div><div></div></div>	9.1%	6
4-5 hours	<div><div></div></div>	13.6%	9
5-6 hours	<div><div></div></div>	6.1%	4
6-7 hours	<div><div></div></div>	10.6%	7
7-8 hours	<div><div></div></div>	7.6%	5
8-9 hours	<div><div></div></div>	1.5%	1
9-10 hours		0.0%	0
10-11 hours	<div><div></div></div>	3.0%	2
11-12 hours	<div><div></div></div>	1.5%	1
12 hours +	<div><div></div></div>	13.6%	9
		answered question	66
		skipped question	1

5. If you were treated at Antrim Area Hospital, were you admitted to the Short Stay Ward? or in Causeway the Medical assessment unit?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
Antrim Short Stay Ward	<div><div></div></div>	42.6%	26
Causeway Medical Assessment Ward	<div><div></div></div>	4.9%	3
No	<div><div></div></div>	50.8%	31
		answered question	61
		skipped question	6

7. On a scale of 1 to 10, 10 being the best possible score, how do you rate your experience at the A&E?

Create Chart Download

		Response Percent	Response Count
1	<div></div>	26.9%	18
2	<div></div>	11.9%	8
3	<div></div>	17.9%	12
4	<div></div>	1.5%	1
5	<div></div>	13.4%	9
6	<div></div>	9.0%	6
7	<div></div>	4.5%	3
8	<div></div>	3.0%	2
9	<div></div>	1.5%	1
10	<div></div>	10.4%	7
		answered question	67
		skipped question	0